

Cancellation Policy for SocAg In-Person Training Courses

Cancelling your place/s on an in-person training course

Cancellations made less than 21 days before the date of the course and/or no-shows are not entitled to a refund. Hotels and conference venues do not always allow SocAg to substitute guests in bedroom accommodation after the final numbers have been submitted.

Cancelling of an in-person training course

Please be aware that training courses can be cancelled because of shortage of numbers, illness or other factors. If you choose to book additional accommodation etc. please book hotel rooms etc. that can be cancelled. SocAg is not liable for additional expenses. If SocAg have to cancel, a full refund will be offered for bookings made through SocAg.

Cancellation Policy for SocAg Events

Cancelling your place/s at an in-person event

Cancellations made less than 21 days before the date of the event and/or no-shows are not entitled to a refund.

Cancelling of an in-person event

Please be aware that an event can be cancelled because of shortage of numbers, illness or other factors. If you choose to book additional accommodation etc. please book hotel rooms etc. that can be cancelled. SocAg is not liable for additional expenses. If SocAg have to cancel, a full refund will be offered for bookings made through SocAg.

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